

## Appeals and Complaints

Applicants for the Social Housing Subsidy Program can appeal about a decision made by Bridge Housing. Appealable areas are found on Appeal and Complaints pamphlet available from the Bridge Housing office or on our website [www.bridgehousing.org.au](http://www.bridgehousing.org.au).

For further information on the NSW Appeals system please go to the Housing Appeals Committee on 1800 629 794 or [www.hac.nsw.gov.au](http://www.hac.nsw.gov.au).

# social housing subsidy program

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**Social Housing Subsidy Program information is correct at  
June 2009 but is subject to change.**

## What is the Social Housing Subsidy Program?

The Social Housing Subsidy Program provides housing to very low, low and moderate income households. Unlike Bridge Housing's general housing program SHSP provides housing to households who may not be eligible for public housing or community housing.

## What is Bridge Housing?

Bridge Housing is a non-profit housing provider. We are an incorporated company limited by guarantee and managed by a skills based board. Our skilled housing management team is responsible for managing 1350 properties for low income households in the inner metropolitan Sydney.

## Who is eligible?

Eligible households can earn an income of up to \$48,410. This is indexed annually. Your income for the purposes of setting rent is reviewed annually.

## What rent do I pay?

Rent is set to a percentage of your income. Rents for 2008/09 are:

Income Band	Rent	Income Range
Very low	25%	Less than \$20,519.00 pa
Low	27%	\$20,520.01 to \$35,720.00 pa
Moderate	30%	\$35,720.01 to \$48,410.00 pa

Please refer to the Bridge Housing website for any updates.

## Do I pay a bond?

Yes. Bond is payable at the commencement of the lease and is equivalent to two weeks rent.

## What type of accommodation is available

The program currently has 27 one and two bedroom units situated in multi unit block Rowley St, Eveleigh. Stock only becomes available through vacancies.

## How long can I rent the property?

You can rent the property for as long you can show that you have housing need.

When you apply for housing you will be required to provide personal information to support your application. This includes financial details. Personal details will remain confidential and will not be disclosed to other organisations or members of the public without your permission.

## Confidentiality

We may provide information to third parties to assist in recovering debts.

## How do I apply?

You can obtain an Application Form by contacting Bridge Housing on 9699 6055 or [reception@bridgehousing.org.au](mailto:reception@bridgehousing.org.au). Completed Application Forms together with supporting documentation should be forwarded to the address on the front of this leaflet.

Your Application Form must include:

- Housing New South Wales reference number (known as a T number ) if your eligible for public housing.
- Proof of Income – Centrelink, Payslips from you employer.
- Supporting documents about medical or other conditions which affect your ability to find housing in the private rental market.
- Any other special circumstances which have contributed to your current housing situation.

Once a year we undertake a waiting list review to update our information on your current needs and eligibility to ensure that you still require subsidised housing.

It is important that you let us know of any changes in your circumstances. Do not forget to call us if you change address, otherwise it will be difficult to contact you and your application may be withdrawn from our waiting list.

