

Transferring your tenancy to Bridge Housing Limited

October 2009

Fact Sheet

Interpreting Services

If you need help to understand this factsheet, please contact the Telephone Interpreters Service (TIS) on **131-450** and ask them to contact Bridge Housing on **9699-6055** for you at no cost.

Arabic

إذا احتجت إلى مساعدة في فهم هذه الرسالة رجاء الاتصال مع خدمة الترجمة الهاتفية على رقم 131450 واطلب منهم أن يتصلوا لك بمكتب على

Chinese

如果您理解这封信有困难, 请拨打电话传译服务 131450 要求电话传译服务替您拨打

Russian

Если для понимания содержания этого письма Вам необходима помощь, свяжитесь, пожалуйста, с Телефонной переводческой службой по номеру 131450

Spanish

Si necesita ayuda para entender esta carta, por favor comuníquese con el Servicio Telefónico de Intérpretes al 131450

Vietnamese

Nếu cần người giúp để hiểu thư này xin quý vị liên hệ với Dịch Vụ Thông Ngôn Điện Thoại số 131450

Some benefits of transferring your tenancy from Housing NSW to Bridge Housing Limited (BHL):

Secure Tenancy

BHL provides long term security of tenure as we do not have fixed term leases. You can remain in your home as long as you meet the requirements of the Residential Tenancies Act. BHL does not apply the Housing NSW Subsidy Eligibility Limit should your income increase.

Maintenance and repairs

BHL has funds to carry out backlog maintenance works in your unit and common areas. We will aim to carry out an inspection of your property within a month of transferring your tenancy. Subject to findings, we will begin work within three months of the inspection. We will develop a ten year maintenance plan for your unit and block and keep you informed of how the plan will affect you and your home.

No Water Charges

BHL do not charge for water usage unless you are in a property that has its own water meter. The standing charge that tenants pay Housing NSW for water use will not apply once you have transferred.

Special Payment

Every Housing NSW tenant who agrees to transfer within three weeks of the information session on 07/11/09 is entitled to a special payment of \$200 cash for transferring your tenancy from

Housing NSW to Bridge Housing Limited.

Tenant Services

BHL has a dedicated staff member to help with any questions and queries you might have about transferring your tenancy. We will have a dedicated Housing Manager at the community centre one day a week following the transfer of your tenancy.

Rent Incentive

Every quarter, two tenants have the chance to win \$150 cash each if their rent has been fully paid and is up to date through our rent incentive prize draw.

Community programs

BHL is committed to working closely in the communities where our tenants live and we strongly believe people benefit greatly from being able to participate in, and make choices about their communities. As part of our community development program we are currently running a low cost computer initiative to help tenants get computers and internet in their homes.

Transfers

BHL manages 1200 properties across 13 local government areas in the inner metro, inner west and eastern suburbs and we are continuing to expand. Should your circumstances change, you can apply for a transfer with BHL.

For more information see www.bridgehousing.org.au. You can also call the Bridge Housing Office on **9699 6055** and speak to Sarah or Emmanuel.